



About Me

Client oriented professional with a strong operational mindset and an analytical approach to problem solving. Experienced in managing high pressure operations, coordinating priorities, and maintaining efficiency in fast paced environments.

I enjoy working with people and optimizing processes. As a native English speaker with excellent communication skills, technical adaptability, and a growing background in AI driven systems, I thrive at the intersection of operations, technology, and customer experience.



Contact



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[Linkdin](#)



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Skills

- Microsoft Office Suite
- Basic Data Analysis Tools
- Great communication
- SQL & BI Tools
- Google Cloud, Big Query
- AI Tools - Agentic ai, Claude Skills



Language

- Hebrew - Native
- English - Native

Gilad Shalom

Data Analyst & AI Adopter



Education

(2025 - present)

GOOGLE & REICHMAN UNIVERISTY

Data Analyst & AI Program

(2021 - 2025)

BS.C | TEL-HAI UNIVERSITY

Bachelor of Science in Food Science



Experience

(2019 - 2026)

SECURITY & INTELLIGENCE OFFICER

Ministry of Justice, Israel

- Managed high pressure interactions requiring clear communication and conflict resolution
- As an intelligence officer I was responsible for overseeing high security court proceedings and ensuring the overall safety of daily operations.
- Trained and supported a team of 20 personnel.



Key projects

StatsTutor AI | AI Powered Learning Platform

- Developed an AI powered educational platform focused on personalized learning and user engagement.
- Integrated AI driven feedback mechanisms to deliver adaptive hints and tailored user support.

ZenCity Bike Rental | BigQuery (SQL), Google Sheets | BI Tools

- Analyzed 16,585 real world bike rental transactions using advanced SQL (CTEs, window functions) to identify growth opportunities
 - Built a demand prediction model to forecast Next Year rentals and deliver actionable business recommendations
- Clinic Operation System | Claude**
- Designed & built an end to end full stack clinic management system Ai integrated.